



Second Wednesday's

November 13, 2013

Attorney General Local Debt Collection Program How Counties Can Increase Collections WEBINAR

CCAO is pleased to offer a one-hour webinar explaining the procedure for local governments to use the Local Government Collection Services program offered by the Ohio Attorney General's office to collect debts due county governments. The webinar is scheduled for Wednesday, November 13 from 9:30 to 10:30 a.m. No need to travel—attend the webinar at your own computer!

The webinar will include:

- How local governments may certify debt to the OAG through a fully automated data file layout provided by the OAG
- How to initiate a memorandum of understanding with local entities to outline the services to be provided and the expectations of both parties
- How the program is funded through a 10% collection fee by the OAG that can be passed along to the debtor
- How the program permits an offset of a debtor's state tax refunds and lottery winnings
- Information on payment processing through credit card, checks, the internet, and a 24 hour interactive phone response system
- Online monitoring and review of accounts through interactive software made available to local entities

The webinar will feature a joint power point presentation by Jill Reardon, Director of Internal Collections; Lisa Iannotta, Section Chief of Collections Enforcement; and Marcia Macon-Bruce, Assistant Section Chief of Collections Enforcement for the Office of Attorney General Mike Dewine. Participants in the webinar may pose questions to the presenters who will respond during and after the presentation. To take advantage of this exceptional educational opportunity, please click on this link: <https://www3.gotomeeting.com/register/634574846>

If for any reason you experience difficulty in connecting to the link listed above and you wish to register for the webinar, please email Amanda Jones, CCAO Administrative Assistant, at ajones@ccao.org and provide her with your email address.

Space is limited for this webinar, so register early. If you have questions regarding registering for the webinar, please contact Amanda at the email address listed above. If you have questions regarding the substance of the program, contact Brad Cole, CCAO Managing Director of Research, at bcole@ccao.org

County Commissioners Association of Ohio

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