



Office of Human
Services Innovation



a new way to work

Doug Lumpkin, Deputy Director
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A New Way to Work

A job is the best anti-poverty program.

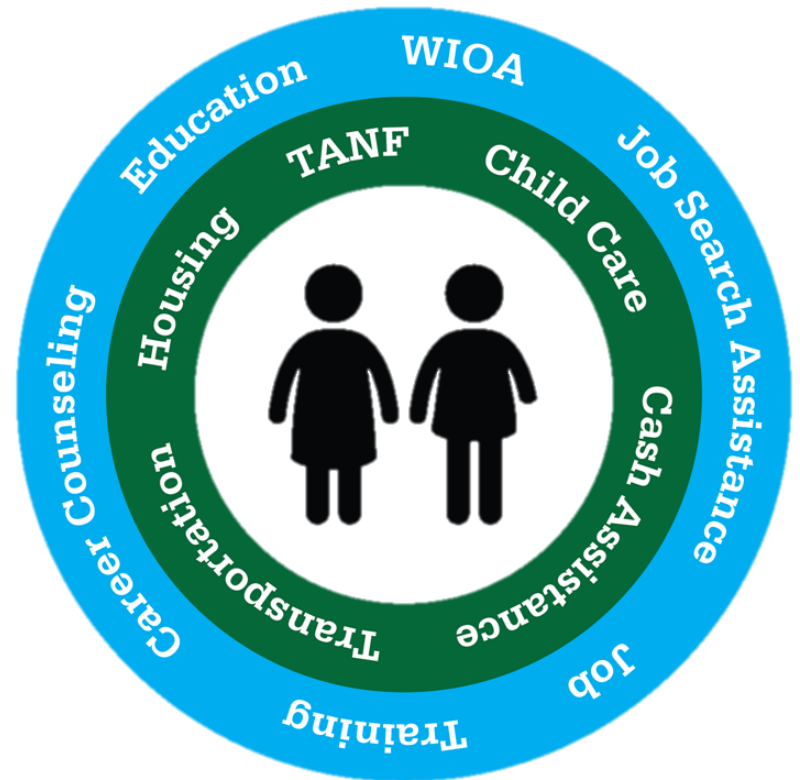
Transforming the network of human service and workforce programs to help more low-income Ohioans get a job and succeed at work.

Finding *a new way to work* together for the well-being of all Ohioans:

- For clients – a new path to employment
- For caseworkers – a new way to engage with clients
- For businesses – new entry-level pipeline of workers
- For counties – new partnerships between JFS and workforce agencies

A Person-Centered Approach


- A focus on people, not programs.
- Align WIOA and TANF programs to support employment.
- Wrap-around support services to address barriers:
 - Child care
 - Housing
 - Transportation
 - Career counseling
 - Job search



Guiding Principles

- ❖ Separate case management from eligibility
- ❖ Common client experience
- ❖ Caseworkers are the key to success
- ❖ Referral to resolution





Comprehensive Case Management & Employment Program (CCMEP)

About CCMEP

- Effective July 1, 2016 CCMEP will become the operational framework used to deliver case management and employment services across Ohio's 88 counties.
- Statewide integration of TANF and WIOA programs.
- Program components include:
 - Single lead agency
 - Co-location of services
 - OhioMeansJobs.com as case-management tool
 - Standardized comprehensive assessment
 - Personalized employment plan
 - Intensive case management
 - Common performance metrics

CCMEP Timeline

Date	Activity
9/1/2015	Comprehensive assessment pilot in seven counties
11/16/2015	Rules submitted for clearance, opportunity for public comment
2/1/2016	Rules effective
2/15/2016	County commissioners may begin designating lead agencies
5/16/2016	Lead agency plans due; earlier submission suggested and accepted
7/1/2016	Begin serving youth and young adults, ages 16 to 24

Lead Agency

- County commissioners are required to designate lead agency by May 15, 2016.
- ODJFS recommends designating the lead agency earlier and will allow counties to choose lead agency beginning Feb. 15, 2016.
- Advantages to designating early:
 - Provides additional planning time.
 - Gives county CDJFS and WIB's additional time to develop local collaboration and partnerships.
 - Aligns with traditional youth procurement process.
 - Allows more time to complete CCMEP plan.

CCMEP Funding

- Revised funding allocations reflect both the change in population and later start date included in the state budget.

Source	SFY 2016	SFY 2017
TANF Case Management	\$ 0	\$ 84,000,000
TANF Administration	\$ 0	\$ 6,250,000
WIOA Youth	\$ 0	\$ 25,000,000
WIOA Adult	\$ 0	\$ 0
Total	\$ 0	\$ 115,250,000

CCMEP Populations

- CCMEP becomes effective July 1, 2016 and starts by focusing youth and young adults ages 16 to 24.

Effective July 1, 2016

	TANF	WIOA
Required (~30,000)	OWF work-required ages 16-24 (~4,000)	WIOA low-income adults with a barrier ages 18-24 (~1,500)
	TANF summer youth ages 16-24 (~14,000)	WIOA low-income in-school and out- of-school youth ages 16-24 (~10,000)
Volunteers	OWF <u>not</u> work-required ages 16-24	
	TANF-eligible individuals receiving PRC ages 16-24	

Caseworkers are Key to Success

- Caseworkers are the centerpiece of comprehensive case management.
- Focus on engaging clients using the assessment tool in order to build a meaningful employment plan.
- CCMEP best practices will include:
 - Sample position description with qualifications
 - Recommended caseload size
 - Caseworker training curricula
 - Expertise in local and community resources

CCMEP Pilot

- JFS and WIB directors in seven counties are piloting the CCMEP assessment and use of OhioMeansJobs.com.

Pilot counties:

- Cuyahoga County Ohio Means Jobs
- Columbiana/ Mahoning Ohio Means Jobs
- Greene County Job and Family Services
- Hamilton County Job and Family Services and Ohio Means Jobs
- Licking County Job and Family Services and Ohio Means Jobs
- Marion County Job and Family Services and Ohio Means Jobs
- Ottawa County Job and Family Services and Ohio Means Jobs

CCMEP Performance Metrics

Primary Measures

- Job entry
- Youth placement
- Job retention
- Median earnings
- Diploma or credential

Intermediate Measures

- New hire/job placement
- Skills gained/education progression
- Reduction in barriers/plan progress

Program Evaluation

- Demographics of populations served
- Evidence-based integration strategies
- Customer feedback
- Cost per participant

Questions and Contact Information

Questions?

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