



New programs to assist counties!

Your CCAO Service Corporation team has been busy this year preparing several new programs that save financial resources and assist in helping counties serve their residents!



CCAOSC endorses RoofConnect

This cooperative purchasing opportunity allows counties to partner with local contractors, avoid the expense and risks of public bidding, saves time and money and offers flexibility and compliance.

Multiple counties have already enlisted the help of RoofConnect, who also operates PavConnect, a service that can assist with parking lots and maintenance programs to ensure your project will last for years to come.

CCAOSC looks forward to this partnership and how it can assist our counties.

If you have any questions about RoofConnect, please contact John Leutz.

Read More



Making Government Purchasing Easier!

This spring, CCAOSC launched the Ohio County Commercial Card Consortium.

This card will make it easier to purchase, track expenditures and to protect against fraud and misuse, which are big reasons county governments have asked for this program.

Key Benefits:

- Improved Cash Flow. Counties will receive a rebate on the total spend of the consortium, which provides a higher rebate than standalone programs.
- Automated Processing. Eliminate purchase orders, paper-based expense processing, and the need for reimbursement check processing, which will free up employees' time for other tasks.
- Continuous Support and Training. Experience a streamlined onboard process facilitated by a dedicated team and learn how to customize the program to the specific needs of the county.

If your county would like to join this consortium, please contact Government Banking at Huntington:

Eddie Baumann at 614-899-8236 or eddie.baumann@huntington.com.



Protecting your county from a cyber attack...

After hearing of multiple counties getting hit hard with cyber attacks, CCAOSC has decided to launch a County Cyber Protection Program. According to Embroker, Cyber attacks have been rated the fifth top rated risk in 2020 and become the new norm across public and private sectors. This risky industry continues to grow in 2023 as IoT cyber attacks alone are expected to double by 2025. Plus, the World Economic Forum's 2020 Global Risk Report states that the rate of detection (or prosecution) is as low as 0.05 percent in the U.S.

Governor Dewine and Lt. Governor Husted have released their CyberOhio program. While the CyberOhio program helps small government identify their cyber vulnerabilities, it does not remediate them. The CCAO Service Corporation is proud to partner with HG Consulting. HG Consulting will detect cybersecurity vulnerabilities and provide you with a solution to ensure you're protected against the bad guys. Below is a list of cybersecurity services offered by the CCAO Service Corporation and HG Consulting.

Endpoint Security Package

Protect your computers and servers by automatically updating your computer software and preventing threats in real-time countywide.

Endpoint Security & Patching becomes ever more important in the modern world. Deploy a cloud-managed EDR & Patch management system to keep your endpoints patched & protected. HGC engineers can assist with EDR & Patch management automation. Pricing is per endpoint.

- BitDefender EDR (Endpoint Detection & Response)
- Windows Patch Management

Office365 Security Engagement

Help prevent cyber incidents by increasing the security of the county's Office365 environment. Using MFA authentication reduces the possibility of being hacked by 99%. Implementing many of the Office365 mail security features can help reduce the amount of spam and phishing that county employees receive.

Engage HGC engineers to audit and/or fine-tune the county Office365 security posture(s). Duration of the engagement depends on the size and complexity of the environment. The average Office365 Security Engagement lasts 1-2 weeks. Each engagement can be customized to the needs of the county. A typical engagement includes the following:

- MFA Setup and/or audit
- Mail Security
 - o Impersonation Protection
 - o Spam & Phishing
 - o DMARC, DKIM & SPF configuration
 - o Disable Legacy Authentication
- Conditional Access Configuration
- Advanced Threat Protection Policies

Network Security Engagement

IT projects can be complex and time demanding. Sometimes it makes sense to call in a specialist to help with the heavier-than-normal demand.

Engage HGC engineers to audit the network firewall, network switching & wireless network infrastructures to harden the security posture. Duration of the engagement depends on the size and complexity of the environment. The average Network Security Engagement lasts 2-5 days depending on the size and complexity of the environment.

- Firewall security audit & hardening
- Wired & Wireless Security audit & hardening

Business Continuity / Disaster Recovery

Most cyber incidents can be recovered by having a bulletproof Business Continuity (BC) / Disaster Recovery (DR) plan. These plans typically outline how the county will function if certain disastrous events occur. System backups are a probably the most crucial part of a BC/DR plan, and are the part most often neglected.

Engage HGC engineers to audit the BC/DR plan and infrastructure. With the rise of ransomware and complex malware packages that can hold hostage the entire county network, backups have become an even more crucial part of the Business Continuity / Disaster Recovery Plans. HGC engineers can assist in developing a BC/DR plan and/or assist in deploying the appropriate backup software to ensure county assets are protected. Duration of the engagement depends on the size and complexity of the environment. The average Network Security Engagement lasts 2-5 days depending on the size and complexity of the environment.

- Systems Backup audit and/or configuration
- Office365 Backup audit and/or configuration

General Consulting

It can be difficult to have a complete technical vision that satisfies the needs of an organization while maintaining a high-level of security and usability. General consulting engagements can assist counties analyze their current situation and create a roadmap on how to upgrade, improve and integrate their systems.

General consulting engagements can also provide county administrators with additional technical manpower to assist County IT implement their existing projects.

Engage HGC engineers to assist with your upcoming IT project. HGC engineers cover a wide array of specialties from Network Infrastructure, Network Security, Microsoft Azure/m365,

- Misc. Network or Cloud projects
- Vulnerability Assessments
- Best Practices Assessments

Licensing Store

HGC and CCAO Service Corporation have partnered together to offer competitive pricing on hardware and software licensing renewals. Check to see if your equipment and/or software packages are available in our program.

- Antivirus & EDR licensing
- Firewall licensing renewals
- Network equipment renewals
- Backup Software renewals
- VMware licensing renewals
- DUO Multi-Factor Licensing

To get started in protecting your county from a cyber-attack, reach out to CCAO's Tim Hoverman at thoverman@ccao.org or call him at 614-220-0655.

